

Name:	Mr Marko Nišandžić	
Position for this Contract:	Key Expert (Active Public Participation)	
Nationality:	Bosnian	
Contact information:	+387 / 61/ 168 355, marko@crp.org.ba	
Countries of Work Experience:	Bosnia and Herzegovina	
Language Skills:	Bosnian/Croatian/Serbian, English,	
Educational and other Qualifications:	Institutions:	University of Sarajevo, Faculty of Civil Engineering, in Sarajevo, BiH
	Date:	
	From (months/year)	October 1976
	To (months/year)	April 1981
	Degree:	Bachelor of science in civil engineering
	Institutions:	Civil Engineering High School in Tuzla, Bosnia and Herzegovina
	Date:	
	From (months/year)	September 1972
To (months/year)	May 1976	
Degree:	High-rise building Technician	

Summary of Experience: Highlight experience in the region and on similar projects/services.

Mr Marko Nišandžić is highly skilled consultant with experience in providing support, inputs and analytical guidance in the process of public participation in decision making, for the local governments, business stakeholders, NGOs and University Students. His career also includes 30 years of expertise in the field of Civil Engineering, Environment protection, Energy Efficiency in Buildings, Project Cycle Management, Program Management, with strong emphasis on public participation in operationalization of local environmental strategies. His exceptional communication and troubleshooting skills, as well as extensive knowledge of institutional capacities of local/national/regional administrations, positioned him to facilitate and be a member of different working groups for creation and operationalization of local economic and environment action plans and strategies. Also, his work has included intensive communication and cooperation with Regional Economic and Environmental Association, Employment Services, Chambers of Economy and Trades Associations. He is author and co-author of several manuals on Environment protection and public participation, including: "Opinion on the quality of public participation in Croatia and Bosnia and Herzegovina, in the making of the first joint Sava River Basin water management plan" and "Analysis and mapping of stakeholders for sustainable water management in the Sava River Basin in Croatia and Bosnia and Herzegovina"

Mr. Marko Nišandžić is experience trainer of trainers (coached by Gary Forbes) and program manager with exceptional teamwork skills gained through work in Energy Efficiency, Environment Protection and Water management. He has valuable training experience in the field of: Public participation in decision making processes, Civil Engineering, Environment protection, Energy Efficiency and Project Cycle Management. His expertise considers coaching and training delivery for interactive small groups of local governments in Public participation and Development of Local Environmental Action Plans (LEAP).

Experience in Program and Project management and implementation of sustainable local economic development measures in B&H, which includes: Managing program portfolio with value more than 5.000.000,00 KM, Supervising more than 40 employees, preparation of project proposals, fundraising, project management, monitoring, reporting and project evaluation, gained through managing and participating in local development programs and projects implemented by Mercy Corps and Association Centre for Development and Support (CRP), Tuzla, B&H.

Experience in education on the subject of Environment protection and Energy efficiency, (Energy Advisor certified by GEF/UNDP and ISO 50001 Lead auditor certified by BUREAU VERITAS) gained through managing environmental project implemented by Association Centre for Development and Support (CRP) Tuzla, B&H.

Experience in Civil engineering consulting services, including: Supervision of construction works within project activities; Technical handover of buildings and preparing the official final reports; Coordination and facilitation of technical aspects of the project; Overall responsibility for civil engineering and technical databases, gained working within Mercy Corps and Tehnograd Company.

Experience, knowledge and expertise relevant to the ToR (From most recent):		
Period: From – To	Name of activity/ Project/ funding organization, if applicable:	Job Title and Activities undertaken/Description of actual role performed:
May 2010 until present	Association Centre for Development and Support (CRP), Tuzla, B&H	<p><i>Job Title: Program Manager/Consultant</i></p> <ul style="list-style-type: none"> – Overall supervision and managerial responsibility for all operations of Centre for Development and Support (CRP); – Managing program portfolio with value of more than 5.000.000,00 KM – Overall responsibility for identification of strategically important programme niches and development of creative and innovative programme strategy that reaches larger population and has sustained impact; – Recommending programme priorities and exploring, evaluating and presenting new project opportunities that leverage impact of CRP and/or complement current CRP activities; – Maintaining effective and positive internal contacts with staff, external contacts with donors and embassy officials, BiH-based and cross-border relief and development organisations, government officials, international and local NGOs, vendors, media and beneficiary communities; – Responsibility for effective management of all projects according to CRP and donor standards; – Representation of the Agency before donors and government officials at high-level; – Overall responsibility for CRP budget management; <p><u>Specific activities and projects:</u></p> <p><u>Project: Moving towards successful public participation in the Sava River Basin water management (financed by EU - EU/IPA Cross border Cooperation Programme). Value: 512.000,00 EUR</u></p> <ul style="list-style-type: none"> – Responsible for Project cycle management (preparation of project proposal, fundraising, timely and complete project implementation, monitoring including technical review, reporting and project evaluation). – Organizing and Facilitating 5-days seminar for 50 participants, including representatives of: Municipalities in the Sava River Basin, Croatian ministry for Maritime Affairs, Transport and Infrastructure, Croatian Ministry for Environment protection and nature, Federal ministry for agriculture, water management and forestry, Ministry for agriculture, water management and forestry in Republic of Srpska, Government of Brcko District, Ministries for agriculture, water management and forestry in Tuzla Canton, Posavina Canton, Una-Sana Canton, Busness stakeholders, local environmental NGOs. Seminar had covered topics on: The EU Water management Framework Directive and its implementation in Croatia and BiH, specifically in the Water management of Sava River Basin and Public participation in water management plan development. – Organizing and Facilitating 8 educational one-day workshops for: Municipalities in the Sava River Basin, Croatian ministry for Maritime Affairs, Transport and Infrastructure, Croatian Ministry for Environment protection and nature, Federal ministry for agriculture, water management and forestry, Ministry for agriculture, water management and forestry in Republic of Srpska, Government of Brcko District, Ministries for agriculture, water management and forestry in Tuzla Canton, Posavina Canton, Una-Sana Canton, Busness stakeholders, local environmental NGOs. 4 workshops were organized in Croatia (Vinkovci, Slavonski Brod, Sisak, Kutina) and 4 in BiH (Prijeedor, Brcko District, Bihac, Bijeljina). There were 30-40 participants at each workshop and they discussed issues of incorporating EU water management directive in Sava River Basin water management plan and effective public participation in development of Sava River Basin water management plan

- **Organizing and Facilitating 10 educational one-day workshops** for all above mentioned stakeholders. 5 workshops were organized in Croatia and 5 in BiH. Aims of workshops were to collect comments on Sava River Basin water management draft plan. Workshops were great opportunities to initiate active public participation in development of Sava River Basin water management plan;
- **Organizing and facilitation session on 3-day training for Law students from BiH and Croatia.** Purpose of the training was to familiarize law students with Aarhus Convention (public participation in decision making) with specific reference to environment protection and cross border effects. 15 law students participated at this training.
- **Facilitating online comments collection** on Sava River Basin water management draft plan, and positioning paper have been developed.
- **Author and co-author of public participation manuals:**
 - "Opinion on the quality of public participation in Croatia and Bosnia and Herzegovina, in the making of the first joint Sava River Basin water management plan" (author)
 - "Analysis and mapping of stakeholders for sustainable water management in the Sava River Basin in Croatia and Bosnia and Herzegovina" (author)
 - "Aarhus Convention Manual" (co-author)
 - "Ways of public participation in the development and adoption of river basin management plans" (co-author)
 - "Best applicable model of public participation in the development and adoption of river basin management plans" (co-author)

Service contract: Provision of Technical Assistance to Municipalities for Local Environmental Action Plan (LEAP) Development (financed by UNDP under RFP-10-017). Value: 316.000,00KM

Job Title: Program manager/Consultant

- Delivery of Technical assistance (TA) on LEAP development in 12 municipalities: Čelinac, Derвента, Modriča, Teslić, Petrovo, Lukavac, Zavidovići, Žepče, Neum, Stolac, Berkovići. Technical assistance considered: **TA1 = Coaching/ Facilitation** of small groups (Municipal development team) consist of 5-10 members, which involved persons from more than one municipal area; **TA2 = review, correct, draft, re-draft components** from the proposed/draft local environmental action plan (focusing on assisting key members of municipal development team directly); **TA3 = troubleshooting and reaction** to problems that arises in elaboration of strategy components. **TA4 = prepared a detailed plan for promotion of LEAP** development in order to involve wider audience on local level for awareness raising and importance of the development of LEAP. Preparation of LEAP document in a form acceptable for Municipal Assembly.

Service Contract: Translation, Editing and Development of Educational Material Book "Energy and Environment Textbook for Secondary School Program" and Design of Awareness Rising and Training Program for the Local Teachers and Pupils (financed by UNDP): Value: 18.500,00Eur

Job Title: Consultant

- **Training delivery for primary and secondary school teachers** in Srebrenica region (Bratunac, Srebrenica and Milici) in Environment protection and energy efficiency. Interactive training was organized for 40 teachers, delivered in 4 small working groups with 10 participants and 5 training sessions (5 days) per group.

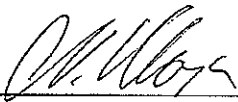
Project: Implementation of public awareness campaign about environment protection within Tuzla and Ugljevik municipalities as areas with significantly negative impact to the environment. (financed by UNDP). Value: 17.180,00 Eur

Job Title: Program Director/Consultant

- **Co-Facilitate training** for Tuzla and Ugljevik municipality representatives in establishing the energy management system. One-day training was organized and delivered for 15 Heads of departments, their deputies and senior officers in Tuzla

		<p>Municipality and 10 in Ugljevik Municipality. Training had covered following topics: Financial planning for energy efficiency (EE) projects, Methods of project evaluation, financial analysis of the EE projects.</p> <p><u>Project: Save energy, save money, save the climate - Energy efficiency and renewable energies as effective vehicle for reducing public expenditure and combating poverty (financed by EU). Value: 167.000,00Eur</u></p> <p><i>Job Title: Program manager/Consultant</i></p> <ul style="list-style-type: none"> - Facilitate session at one-day training (5 trainings in total) for municipality officers in: Derventa, Gradačac, Gračanica, Brčko Distrikt, Prnjavor). Training had covered following topics: Public participation in planning for support of Energy Efficiency (EE) projects <p><u>Activity: Municipal commission for improving environment protection in Integrated strategic planning in Tuzla Municipality</u></p> <p><i>Job Title: Consultant</i></p> <ul style="list-style-type: none"> - As a Member of Municipal commission, had responsibility to provide expertise, reports and analysis on local environment situation and Energy Efficiency in Public Buildings. Commission had 15 members (representatives of Local NGOs, Municipal departments, Power Plant company, Company for Electro-distribution, Central Heating Company, Medias etc.). <p><u>Activity: Consultant service for MDGF/UNDP program in BiH</u></p> <p><i>Job Title: Consultant</i></p> <ul style="list-style-type: none"> - In 2012 providing consulting services for MDGF/UNDP program in Bosnia and Herzegovina as an expert on Energy Efficiency in Public buildings. - Perform Energy Audits of 100 schools in BiH, create software tools for data analysis of collected information and create and submit final reports on conducted audits to UNDP.
<p>May 2004 - May 2010</p>	<p>Mercy Corps, Portland, USA, office in Tuzla, B&H</p>	<p><i>Job Title: Country Director/Project manager</i></p> <ul style="list-style-type: none"> - Overall supervision and managerial responsibility for all operations of Mercy Corps in Bosnia including assistance to returnee communities, vulnerable groups of population such as landmine survivors, returnees as well as other target beneficiary groups; - Regular internal contacts with Mercy Corps corporate officers and staff, and external contacts with relief and development organisations, governmental officials, international NGOs, European and other international donor organisations, funding agencies, vendors and media; - Overall responsibility for Mercy Corps in-country budget management; - Overall responsibility for annual budget and development strategy <p><u>Specific activities and projects:</u></p> <p><u>Project: Integrated Landmine-Survivor Assistance in Mine-Affected Returnee Communities throughout Bosnia and Herzegovina (financed by EU – CARDS programme). Value: 475.000,00 EUR</u></p> <p><i>Job Title: Project manager</i></p> <ul style="list-style-type: none"> - Responsible for Project management (preparation of project proposal, fundraising, timely and complete project implementation, monitoring including technical review, reporting and project evaluation). - Established extensive communication with representatives of local and national government and Business stakeholders, and organize more than 10 meetings/workshops on importance of creating policy and integrating socio-economic inclusion of Persons with Disabilities in BiH national strategy for economic development. <p><u>Project: Transition of assistance to national structures for effective return (financed by EU – CARDS Programme)</u></p>

		<p><i>Job Title: Project manager</i></p> <ul style="list-style-type: none"> - Responsible for Project management (preparation of project proposal, fundraising, timely and complete project implementation, monitoring including technical review, reporting and project evaluation). - Support in delivery of two days training for municipal development bodies in implementation of local development projects in returnee communities. Trainings were held in 4 municipalities: Vlasenica, Srebrenica, Bratunac and Zvornik (one training in each municipality). Each training attended group of 5-8 members of municipal development team. Training covered following topics: Situation Analysis and economic strategic focusing, setting up priorities, Market assessment, Employment monitoring and control, Business assessment, Budget planning and implementation of financial support. At the end of the training, each municipality had developed local economic action plan for most vulnerable returnee communities. - Organizing technical assistance to municipal economic development teams, which considered following packages: <ul style="list-style-type: none"> TA1 – facilitation and coaching of municipal development team in local economic project implementation. TA2 – reviewing, correcting drafting and redrafting of economic development project implementation plans. TA3 – Troubleshooting and solving problems arising from planning of economic development implementation
February 2002 – May 2004	Mercy Corps, Portland, USA, office in Tuzla, B&H	<p><i>Job title: Deputy country director</i></p> <ul style="list-style-type: none"> - Responsible for overall operation of the organization. - Active participation in the preparation of proposals aimed at provision of the assistance to vulnerable individuals and returnee communities, oversight for all return related project implementation, developing implementation plan of Mercy Corps in Bosnia and Herzegovina in co-operation with Project Managers and other responsible staff. - When necessary, in absence or in coordination with the country director, responsible for representing the agency with donors and government officials. - Leading role in country budget management and development of country strategy and plans.
September 1994 – February 2002	Mercy Corps, Portland, USA, office in Tuzla, B&H	<p><i>Job title: Project Manager / Director of Operation</i></p> <ul style="list-style-type: none"> - Worked mainly on implementation of return related projects, initially as Project Manager and later as Director of Operation. - Active participation in the preparation of project proposals, oversight for implementation of all engineering and non-engineering projects, developing implementation plans in co-operation with respective Project Managers and other responsible staff. - Leading role in budget planning and other strategic issues of the agency.
May 1992 – September 1994	Tuzla Municipality	<p><i>Job Title: Consultant for Civil Engineering and Computer Systems</i></p> <ul style="list-style-type: none"> - Worked in Town Planning Department as Consultant for civil engineering, and was also involved in development of software for computer systems.
December 1987 – May 1992	Company "Tehnograd" Tuzla Software Development Department	<p><i>Job Title: Head of the Department</i></p> <ul style="list-style-type: none"> - Worked as a head of highly motivated team, developing software package (in COBOL programming language) aimed to facilitate management in the building company..
May 1981 – November 1987	Company "Tehnograd" Tuzla	<p><i>Job Title: Civil Engineer / Technical manager</i></p> <ul style="list-style-type: none"> - Verification of project designs prior to commencement of the building works; - Supervision of building works; - Certification of payments; - Co-ordination of delivery and installation of building materials, site organisation

References no.1:	<p>Name: <i>Siniša Rodić</i></p> <p>Designation: <i>National program manager and coordinator</i></p> <p>Organization: <i>MDG-F, UNDP BiH</i></p> <p>Contact Information: <i>Trg Rep. Srpske 1, 78000 Banja Luka, 387 51 323 711, sinisa.rodic@undp.org</i></p>
References no.2:	<p>Name: <i>Edbera Biković</i></p> <p>Designation: <i>Task Manager,</i></p> <p>Organization: <i>Delegation of EU to Bosnia and Herzegovina</i></p> <p>Contact Information: <i>Armije RBiH 15, 75000 Tuzla, 387 33 254 770, finconsult@bih.net.ba</i></p>
References no.3:	<p>Name: <i>Goran Vukmir</i></p> <p>Designation: <i>Cluster coordinator</i></p> <p>Organization: <i>UNDP BiH,</i></p> <p>Contact Information: <i>Maršala Tita 48, 71000 Sarajevo, 387 61 207 469, gvukmir@undp.ba</i></p>
References no.4:	<p>Name: <i>Mark Chadwick</i></p> <p>Designation: <i>Senior Programme Officer/Acting Policy and Advocacy Officer</i></p> <p>Organization: <i>Mercy Corps' European Headquarters in Edinburgh</i></p> <p>Contact Information: <i>mchadwick@uk.mercycorps.org</i></p>
<p>Declaration:</p> <p>I confirm my intention to serve in the stated position and present availability to serve for the term of the proposed contract. I also understand that any wilful misstatement described above may lead to my disqualification, before or during my engagement.</p> <p style="text-align: center;">  <u>11. 12. 2012.</u> </p> <p> Signature of the Nominated Expert Date Signed </p>	